



CONTACT CENTRE EXCELLENCE PROGRAMME

JOIN THE LEADERS IN CUSTOMER SERVICE

A selection of current and previous members include:

- Allianz Insurance
- Alzheimer's Society
- American Express
- Anglian Group
- ao.com
- ASDA
- Auto Trader Group PLC
- Auto Windscreens
- Aviva - General Insurance
- Axa Swiftcover
- Barclaycard
- Barclays Bank PLC
- Baxi Genuine Parts
- Best Western Hotels
- Betsson Group (Betsafe)
- Boden
- Boots UK Ltd
- Bourne Leisure (Haven, Butlins etc.)
- Britvic
- BT
- Bupa
- CAF
- Caravan & Motorhome Club
- Carphone Warehouse PLC
- Center Parcs
- Charles Tyrwhitt
- Churchill Home Insurance
- CIM
- City Sprint
- Coca-Cola Enterprises
- Coventry Building Society
- Currys PC World
- DANONE Baby Nutrition
- Department for Work & Pensions
- DHL Express International
- Diabetes UK
- Direct Line Motor Insurance
- DPD
- DVLA
- Dyson
- E.ON
- EDF Energy
- Emirates Airline
- Eurostar
- FedEx Express
- first direct
- Gatwick Airport
- Geoffrey Insurance
- Glen Dimplex
- Google
- Grove & Dean
- Hastings Direct
- Heathrow Airport
- Hillarys
- Hitachi Capital
- HM Revenue & Customs
- ING Direct
- ITV
- John Lewis Direct
- KC Contact Centres (for Hull City Council)
- La Redoute
- Laithwaites Wine
- Laterooms.com
- Lebara Mobile
- LEGO Company Ltd
- Liverpool Victoria
- Lloyds TSB Insurance
- L'Occitane
- LOVEFiLM
- LV-
- M&S
- Met Office
- Mobiles.co.uk
- moo.com
- MPS
- National Express
- National Rail Enquiries
- Nationwide Building Society
- Network Rail
- Northern Power Grid
- notonthehighstreet.com
- nPower
- NS&I
- O2 UK
- Odeon & UCI Cinemas
- Orange
- Oxfam
- P&G
- P&O Ferries
- Panasonic System Communications Company Europe
- PC World
- PokerStars
- Premier Inn
- Prudential
- RAC
- Royal Bank of Scotland Digital Customer Support
- Royal Bank of Scotland, Direct Bank, Personal and Business Banking
- Royal Mail Door-to-Door
- Samsung Electronics UK & Ireland
- Scottish Water
- Scottish Widows Contact Centre
- ScottishPower - Direct Debit Operations, Warrington
- Screwfix
- Sky (BSkyB)
- Slough Borough Council
- Southern Water
- Specsavers
- Surrey County Council
- Tesco
- Tesco Personal Finance
- TFL
- The Co-operative Bank
- The Co-operative Energy
- The People's Pension (B&CE)
- The White Company
- Thomas Cook (60K)
- TUI UK & Ireland
- Virgin Atlantic
- Virgin Holidays
- Virgin Media
- Vitality Health
- Vodafone
- Which?
- Wokingham Borough Council
- Worcester Bosch Group
- WWF-UK (World Wildlife Fund)

DRIVING EXCELLENCE

Join a community of like-minded customer service leaders that strive to stay ahead of increasingly demanding consumer expectations, and tap into the collective knowledge of the Contact Centre Excellence Programme...

FOLLOW



CONTACT US NOW:



Raj Dattani
Contact Centre Excellence Programme
Director and Co-Owner
Raj@cxtraining.org.uk
+44 (0)7931 722992